# Watcal Property Services - Privacy Policy

#### Our contact details

Name: Steven Watkinson

Registered office: BRYANT HOUSE STROOD KENT ME2 3EW ENGLAND

Phone Number:01572 270027

E-mail: admin@watcalpropertyservices.co.uk

#### The type of personal information we collect

We currently collect and process the following information:

Full Name, Phone number, Email address, Your company name, Your enquiry text.

### How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

• To follow up directly with you regarding your enquiry.

We will not share your personal details unless agreed with you.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting us as described above in – contact details.

## How we store your personal information

Your information is securely stored.

We keep your Full Name, Phone number, Email address, Your company name, Your enquiry text for 5 years We will then dispose your information by file deletion.

#### Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at:

Name: Steven Watkinson

Registered office: BRYANT HOUSE STROOD KENT ME2 3EW ENGLAND

Phone Number:01572 270027

E-mail: <a href="mailto:admin@watcalpropertyservices.co.uk">admin@watcalpropertyservices.co.uk</a>

if you wish to make a request.

### How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at:

Name: Steven Watkinson

Registered office: BRYANT HOUSE STROOD KENT ME2 3EW ENGLAND

Phone Number:01572 270027

E-mail: <u>admin@watcalpropertyservices.co.uk</u>

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: <a href="https://www.ico.org.uk">https://www.ico.org.uk</a>

# Data Protection Registration Certificate

#### Watcal Property Services Limited

Bryant House Bryant Road Strood Kent, ME2 3EW

Registration reference: ZB549820 Date registered: 23 May 2023 Registration expires: 22 May 2024



Issued by: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 SAF

Telephone: 0303 123 1113 Website: ico.org.uk